

The Aurora Group – Terms of Sale

Freight

- All orders totaling \$1000 or greater (with the exception of PlanterSpeakers) ship freight prepaid to the dealer's warehouse.
- All orders are shipped insured for the full cost of the product.
- Any order may be picked up directly from Aurora's warehouse during normal business hours (M-F, 8:30am – 5:30pm) or by appointment.

Returns and Restocking

- Items may be returned within 30 days of the invoice date.
- RA's are required for returns and will be valid for 30 days from issue date
- Returns for non-defective, unopened product may carry up to a 20% restocking fee. This fee will be deducted from the total credit.
- Defective product may be returned for credit, exchange, or advance replacement. If parts are found to be missing from the defective merchandise, their replacement cost may be billed to the dealer.
- Shipping costs are non-refundable.

Payment, Fees, and Interest

- To ensure prompt processing, prepayment is required on opening orders. If you qualify for open terms, your account will be established with a \$2500 initial credit line. This credit line may be raised or lowered based on available credit information and/or Aurora's discretion.
- Prepayment terms may be credit card, COD, or check in advance.
- Accounts with open terms require a credit card on file in the event the account becomes past due. In accordance with our credit application, Aurora will contact the dealer prior to charging the card to satisfy the past due balance. Invoices unable to be collected with a credit card will be charged 1.5% monthly interest on the balance.
- On accounts with open payment terms, all projectors are net 15.
- A \$25 fee will be assessed for all returned checks.
- The dealer accepts responsibility for all reasonable costs incurred in connection with Aurora's efforts to collect past due accounts, including, but not limited to, attorneys' fees, collection agency fees, and court costs.

Deviation from any of the above listed policies will be subject to Aurora's discretion.

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